

## General Information on Air Selangor Ultrasonic Smart Meter Campaign

1. Air Selangor Ultrasonic Smart Meter campaign ("**this Campaign**") is organised by Pengurusan Air Selangor Sdn. Bhd. ("**Air Selangor**").
2. This Campaign starts on **1 December 2023** and ends on **31 December 2023** ("**Campaign Period**"). Any entries received before 12.00 am on 1 December 2023 and after 11.59 pm on 31 December 2023 will not be accepted.
3. Air Selangor has the right to extend, change or postpone this Campaign without any prior notice. Unless otherwise stated, all participants shall have to abide by the terms and conditions in the event this Campaign is extended, changed, or postponed for any reason whatsoever.
4. Air Selangor has the right at its sole and absolute discretion, to vary, add, change, remove or amend the terms and conditions of this Campaign without any prior notice.

## General Qualifications

1. This Campaign is open to all Air Selangor domestic consumers which premise is installed with Ultrasonic Smart Meter who have registered for Air Selangor e-Bil ("**e-Bil**") for the first time during the Campaign Period.
2. The following individuals are **not** eligible to join this Campaign:-
  - a) Air Selangor's consumer who has registered for e-Bil before the Campaign Period;
  - b) Air Selangor employees (including the employees' immediate family members);
  - c) have outstanding water bill payments; and

## Terms and Conditions of Participation

1. To participate, the following steps are to be followed by the eligible participants:-
  - a) **Step 1:** Download Air Selangor mobile application.
  - b) **Step 2:** Register for e-Bil.
  - c) **Step 3:** Make sure there are no outstanding water bill payments.
2. If the participant has more than one (1) Air Selangor water supply account under the same name and NRIC, then only one (1) water supply account is eligible for this Campaign.
3. Incomplete registration and/or failure to comply with any terms and conditions of this Campaign will render the participant's participation in this Campaign automatically void without any prior notice.

## Winner Selection

1. The winner will be chosen based on the following criteria:-
  - a) **Layer 1:** New e-Bil registration.
  - b) **Layer 2:** New or existing Air Selangor mobile application users.
  - c) **Layer 3:** No outstanding water bill payment.
2. The winner will be contacted through one (1) of the platforms below:-
  - a) email;
  - b) short messaging services (SMS); or
  - c) telephone call.
3. The winner contacted by Air Selangor is subject to a maximum of one (1) week attempt only. Air Selangor has the right to change the winner if the original winner is unable to be contacted or reached.

## Prize Terms and Conditions

1. The prize will be in the form of a Touch n Go reload pin worth RM5.00 for each e-Bil registration that meets the criteria stated above.
2. The Touch n Go reload pin can only be reloaded once.
3. The Touch n Go reload pin is not for sale, non-refundable and is not exchangeable for cash under any circumstances.
4. The Touch n Go reload pin is not valid with other offers and promotions.
5. The Touch n Go reload pin is valid for one (1) year upon issuance.

## General Terms and Conditions

1. By participating in this Campaign, the participant has read and understood the terms of Air Selangor Privacy Policy ("**Privacy Policy**") and hereby agreed that the participant's personal data shall be processed in accordance with the Privacy Policy. The Privacy Policy can be referred to at <https://www.airselangor.com/privacy-notice/>
2. By participating in this Campaign, the participant agrees to waive any liability, loss, right to damages and any kind of claims and actions resulting from the receipt, possession, use or misuse of the prize or any prize-related activities with regard to, without limitation, injury, death and property damage.
3. Prior to participating in this Campaign, the participant shall be responsible for ensuring that the participant's information and details are updated and accurate through the Air Selangor portal.
4. Any entries received after the Campaign Period has ended will not be accepted. No appeals will

be entertained.

5. Air Selangor is not responsible for any late, lost or ineligible entries made fraudulently due to any reason whatsoever.
6. Air Selangor reserves the right to disqualify any selected winner if there is any breach of the terms and conditions of this Campaign. Air Selangor reserves the right to cancel false entries or entries that are suspected to be false at any time throughout the Campaign Period.
7. The participant is entitled to win one (1) prize only throughout the Campaign Period.
8. Air Selangor's decision in any matter relating to this Campaign shall be final and conclusive. Any appeal or review shall not be entertained.
9. Air Selangor reserves the right to vary, amend and/or change the process, prize and terms and conditions of this Campaign, as well as other aspects of this Campaign throughout the Campaign Period without any prior notice.
10. Air Selangor, its employees and other parties involved in organising this Campaign shall not be responsible for any of the following incidents:-
  - a) interference from parties who are not involved throughout the Campaign Period;
  - b) any technical errors related to registration and participation; and
  - c) any losses directly or indirectly caused by the participation of the participants in this Campaign.
11. Air Selangor reserves the right to cancel any registrations that are inconsistent with the process and operation of this Campaign or in violations or attempts to violate any of the terms and conditions of this Campaign.
12. Air Selangor reserves the right to refuse, change or suspend any registration for this Campaign if unexpected and/or out-of-control circumstances occur.
13. By participating in this Campaign, the participant agreed that a photography and videography session with Air Selangor may be required, and Air Selangor reserves the right to use the outcome of such photography and/or videography and publish any photographs, videos or details of the participant in print or electronic media for promotional, advertising, publicity and announcement purposes without royalties and/or payment.

**Reminder:** The terms and conditions of this Campaign are provided in Malay and English languages. If there are any differences between the two versions, the English version shall prevail. For more information on this Campaign, you can contact Air Selangor through Air Selangor's official Facebook page.