

General Terms & Conditions

General Information on Baring, Daftar & Menang x PayNet Campaign

1. In conjunction with the "Baring, Daftar & Menang" ("**Campaign**") organized by Pengurusan Air Selangor Sdn. Bhd. ("**Air Selangor**"), Air Selangor and Payments Network Malaysia Sdn Bhd ("PayNet") are jointly organizing "Baring, Daftar & Menang x PayNet" ("**Sub-campaign**")
2. This Sub-campaign starts on **21 December 2023** and ends on **20 March 2024** ("**Sub-campaign Period**"). Any entries before 12.00am on 21December 2023 and after 11.59pm on 20 March 2024 will not be accepted.
3. All General Terms and Conditions of the Campaign are applicable to this Sub-campaign unless otherwise stated.
4. Air Selangor and PayNet has the right to extend, change or postpone this Sub-campaign without any prior notice. Unless otherwise stated, all participants shall have to abide by the terms and conditions in the event this Sub-campaign is extended, changed or postponed for any reason whatsoever.
5. Air Selangor and PayNet has the right at its sole and absolute discretion to vary, add, change, remove or amend the terms and conditions of this Sub-campaign without any prior notice.

General Qualifications

1. This Campaign is open to all Air Selangor's domestic consumers (Code 10) aged 18 and above who is the 1st timer to register for Air Selangor e-Bil ("**e-Bil**") throughout the Campaign Period.
2. The following individuals are **not** eligible to participate in this Campaign: -
 - Air Selangor's consumers who have registered for e-Bil before the Campaign Period;
 - Air Selangor and PayNet's employees (including the employees' immediate family members);
 - representatives, employees, agents of Air Selangor promotional service provider(s) and/or PayNet for this Campaign; and
 - Air Selangor's consumers with outstanding water bill payment(s).
3. For this Sub-campaign, participants are required to make a payment made throughout the Sub-campaign Period, using FPX (online banking) as the sole payment method during the specified Sub-campaign Period, and received a proof of payment, qualifies as a valid entry ("Payment Proof"). Each participant is only eligible to have 1 valid entry throughout the Sub-campaign Period.

Terms and Conditions of Participation

1. To participate, the eligible participants must follow these steps: -

General Terms & Conditions

- **Step 1:** Complete the registration for the Campaign via airselangor.com/sambilbaring. The registration for the Campaign will include the registration for e-Bil.
 - **Step 2:** Fill in all required details, including the following: -
 - (i) name;
 - (ii) e-mail;
 - (iii) contact number; and
 - (iv) Air Selangor water supply account number.
 - **Step 3:** Pay your water bill via FPX (Online banking) in Air Selangor mobile application throughout the Sub-campaign Period.
 - **Step 4:** Ensure there are no outstanding water bill payments.
2. If the participant has more than one (1) Air Selangor water supply account under the same name and NRIC, then only one (1) water supply account is eligible for this Sub-campaign.
 3. Each valid and complete entry must contain the following: -
 - New e-Bil subscriber
 - Pay your water bills via FPX (Online banking).
 - FPX payment transactions successfully made during the Sub-campaign Period.
 - Obtained a valid Payment Proof.
 4. Incomplete registration and/or failure to comply with any of the terms and conditions of the Campaign and this Sub-Campaign will render the participant's participation in this Sub-campaign automatically void without any prior notice.
 5. Prizes cannot be exchanged for cash.

Winner Selection

1. The winner will be chosen based on the following criteria: -
 - **Layer 1:** New e-Bil subscribers.
 - **Layer 2:** Pay your water bill via FPX (Online banking) in Air Selangor mobile application throughout the Sub-Campaign Period.
 - **Layer 3:** The winner will be selected at random after the Sub-campaign Period.
2. The winner will be contacted through one of the platforms below:-
 - email;
 - short messaging services (SMS); or
 - telephone call.
3. The winner contacted by Air Selangor is subject to a maximum of one (1) week attempt only. Air Selangor has the right to change the winner if the original winner is unable to be contacted or reached.

General Terms & Conditions

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1. By participating in this Campaign, the participant has read and understood the terms of Air Selangor's privacy policy ("**Privacy Policy**") and hereby agrees that the participant's personal data shall be processed in accordance with the Privacy Policy. The Privacy Policy can be referred to at <https://www.airselangor.com/privacy-notice/>
2. By participating in this Campaign, the participant agrees to waive any liability, loss, right to damages and any kind of claims and actions resulting from the receipt, possession, use or misuse of the prize(s), or any prize-related activities with regard to, without limitation, injury, death and property damage.
3. Prior to participating in this Campaign, the participant shall be responsible in ensuring that the participant's information and details are updated and accurate through the Air Selangor portal.
4. Any entries received after the Campaign Period will not be accepted. No appeals will be entertained.
5. Air Selangor is not responsible for any late, lost, ineligible entries or entries made fraudulently due to any reason whatsoever.
6. PayNet and/or Air Selangor reserves the right to disqualify any selected winner if there is any breach of the terms and conditions of this Campaign. Air Selangor also reserves the right to cancel false entries or entries that are suspected to be false at any time throughout the Campaign Period.
7. E-mail/confirmation letter, proof of water supply account holder (whether in hardcopy or softcopy) together with the original NRIC/passport must be submitted during the prize(s) collection process.
8. After the selection of the winner, the prize(s) **may take up to six (6) months** to be sent to the winner (if applicable). However, this is subject to arrangements by Air Selangor with third parties which may require the winner to pick up the prize(s) from a designated location.
9. The participant is entitled to win one (1) prize only throughout the Campaign Period.
10. Visuals are for illustrative purposes only. The actual prize(s) may differ from the visual. The winner is required to make any necessary arrangements (transportation for prize collection, etc.). Prize(s) collection location may vary.
11. Air Selangor shall not be responsible for any loss or damage that occurs to the prize(s) during the delivery process, if applicable. Any other additional costs (i.e. travel expenses) involved in redeeming or collecting the prize(s) shall be solely borne by the winner.

General Terms & Conditions

12. Air Selangor's decision in any matter relating to this Campaign shall be final and conclusive. Any request for appeal or review shall not be entertained.
13. Air Selangor reserves the right to vary, amend and/or change the process, prize(s) and terms and conditions of this Campaign, as well as other aspects of this Campaign throughout the Campaign Period without any prior notice.
14. Air Selangor, its employees and other parties involved in organizing this Campaign shall not be responsible for any of the following incidents:-
 - (a) interference from parties who are not involved throughout the Campaign Period;
 - (b) any technical errors related to registration and participation; and
 - (c) any losses directly or indirectly caused by the participation of the participants in this Campaign.
15. Air Selangor reserves the right to cancel any registrations that are inconsistent with the process and operation of this Campaign, or in violations or attempts to violate any of the terms and conditions of this Campaign.
16. Air Selangor reserves the right to refuse, change or suspend any registration of this Campaign if unexpected and/or out of control circumstances occur.
17. By participating in this Campaign, the participant agreed that a photography and videography session with Air Selangor may be required, and Air Selangor reserves the right to use the outcome of such photography and videography session, and publish any photographs, videos or details of the participant in print or electronic media for promotional, advertising, publicity and announcement purposes without royalties and/or payment.

Reminder: The terms and conditions of this Campaign are provided in Malay and English language. If there are any differences between the two versions, the English version shall prevail. For more information on this Campaign, you can contact Air Selangor through Air Selangor's official Facebook page.