

FREQUENTLY ASKED QUESTIONS (FAQs) BARING, DAFTAR & MENANG CAMPAIGN

1. What is Baring, Daftar & Menang Campaign?

Baring, Daftar & Menang Campaign (“**Campaign**”) is an initiative from Air Selangor to promote the registration of Air Selangor e-Bil (“**e-Bil**”). e-Bil enables Air Selangor’s consumers to receive their water bill through digital platforms (e-mail or WhatsApp).

2. How long is this Campaign period?

This Campaign starts on 15 August 2023 and ends on 14 March 2024 (“**Campaign Period**”).

3. Who is eligible to participate in this Campaign?

This Campaign is open to all Air Selangor’s domestic consumers (Code 10) aged 18 and above who is the 1st timer to register for e-Bil throughout the Campaign Period subject always to the General Terms & Conditions.

4. Can Air Selangor’s consumer who have registered for e-Bil prior to the Campaign Period participate in this Campaign?

No. This Campaign is only open to Air Selangor’s consumers who registered for e-Bil during the Campaign Period.

5. Can Air Selangor’s consumer having multiple water supply accounts registered under the same name win for each water supply account?

No. If Air Selangor’s consumer has more than one (1) Air Selangor water supply account under the same name and NRIC, then only one (1) water supply account is eligible to win the prize during the Campaign Period.

6. How will the registration be verified?

This Campaign registration is verified by each participant’s name, NRIC, email with Air Selangor, and Air Selangor water supply account.

7. How will a participant be contacted to receive the prize(s)?

The winner of this Campaign will be contacted through one of the platforms below:-

- email;
- short messaging services (SMS); or
- telephone call.

8. If Air Selangor’s consumer registers for e-Bil before this Campaign starts, will it count as this Campaign entry?

No. Any registration for e-Bil before the Campaign Period is not considered as a valid Campaign entry.

9. What are the criteria for selecting a winner?

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The winners will be chosen based on the following criteria:-

- **Layer 1:** New e-Bill registration.
- **Layer 2:** This Campaign registration.
- **Layer 3:** Make water bill payment without any arrears throughout the Campaign Period.
- **Layer 4:** The winner will be selected at random each month during the Campaign Period.

10. Can the participant register for e-Bil using other than the Air Selangor mobile application and still be eligible to take part in this Campaign?

Yes, the participant is eligible to join this Campaign if the participant register for e-Bil via Air Selangor portal or at Air Selangor's service counters throughout the Campaign Period.

11. Where can Air Selangor's consumers know more about this Campaign?

For more information, check out <https://www.airselangor.com/sambilbaring>