## **General Terms & Conditions**



# **General Information on Air Selangor X Inside Scoop Campaign**

- 1. Air Selangor x Inside Scoop Campaign ("Campaign") is organised by Pengurusan Air Selangor Sdn. Bhd. ("Air Selangor").
- 2. This Campaign will start on **26 June 2023** and will end on **31 August 2023** ("Campaign Period"). Any entries received before 12.00am on 26 June 2023 and after 11.59pm on 20 August 2023 will not be accepted.
- 3. Air Selangor has the right to extend, change or postpone this Campaign without any prior notice. Unless otherwise stated, all participants shall have to abide by the terms and conditions in the event this Campaign is extended, changed or postponed for any reason whatsoever.
- 4. Air Selangor has the right at its sole and absolute discretion, to vary, add, change, remove or amend the terms and conditions of this Campaign without any prior notice.

## **General Qualifications**

- 1. This Campaign is open to all Air Selangor's domestic consumers (Code 10) aged 18 and above who is the 1st timer to subscribe for e-Bil throughout the Campaign Period.
- 2. The following individuals are **not** eligible to take part in this Campaign:-
  - Air Selangor's consumers who subscribed to e-Bil before the Campaign Period;
  - Air Selangor's employees;
  - Air Selangor's consumers having outstanding water bill payments; and
  - Participants who did not make water bill payment through the Air Selangor mobile application.

## **Terms and Conditions of Participation**

- 1. To participate, the eligible individual must follow these steps:-
  - **Step 1**: Download Air Selangor mobile application.
  - **Step 2 :** Subscribe to e-Bil through Air Selangor mobile application, website or service counter.
  - **Step 3**: Make water bill payment through Air Selangor mobile application.
- 2. If an individual has more than one Air Selangor water account under his/her name with NRIC registered for e-Bil within the Campaign Period, then only one Air Selangor water account is eligible for this Campaign.
- 3. Incomplete registration and/or failure to comply with any terms and conditions of this Campaign will render the individual's participation in this Campaign automatically void without any prior notice.

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#### **Winner Selection**

The winner will be chosen based on the following criteria:-

- **Layer 1:** New e-Bil registration.
- Layer 2: New and existing Air Selangor mobile application users.
- **Layer 3:** The first 10,000 Air Selangor consumers who pays water bill through Air Selangor mobile application during the Campaign Period.
- **Layer 4:** No water bill arrears.

#### **Prize Terms and Conditions**

- 1. The prizes will be in a form of vouchers and can be redeemed at any participating Inside Scoop outlets in Malaysia **EXCEPT** for the following outlets:
  - Inside Scoop @ B.I.G Publika.
  - Inside Scoop @ B.I.G IPC Shopping Center.
- 2. The voucher must be flashed upon redemption.
- 3. The voucher can only be used in a single transaction. Should the value of the receipt be lower than the voucher value, no change shall be given.
- 4. The voucher is not for sale and not exchangeable for cash.
- 5. The voucher is not valid with other offers and promotions.
- 6. First single scoop of ice-cream must be purchased at retail price.
- 7. Free single scoop of ice-cream applies to lower or equal value of the purchased single scoop of ice-cream.
- 8. The voucher is valid until **19 October 2023** only.

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- 1. By participating in this Campaign, the participant has read and understood the terms of Air Selangor Privacy Policy ("**Privacy Policy**") and hereby agreed that his/her personal data shall be processed in accordance with the Privacy Policy. The Privacy Policy can be referred at https://www.airselangor.com/privacy-notice/
- 2. By participating in this Campaign, the participant agrees to waive any liability, loss, right to damages and any kind of claims and actions resulting from the receipt, possession, use or misuse of the voucher, or any prize-related activities with regard to, without limitation, injury, death and property damage.
- 3. Prior to participating in this Campaign, the participant shall be responsible for ensuring that

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his/her information and details are updated and accurate through the Air Selangor website.

- 4. Any entries received after the Campaign Period has ended will not be accepted. No appeals will be entertained.
- 5. Air Selangor is not responsible for any late or lost entries due to any reason whatsoever.
- 6. Air Selangor is not responsible for any ineligible entries or entries made fraudulently.
- 7. Air Selangor reserves the right to disqualify any selected winner if there is any breach of the terms and conditions of this Campaign. Air Selangor reserves the right to cancel false entries or entries that are suspected to be false at any time throughout the Campaign Period.
- 8. Each participant is entitled to win one (1) voucher only throughout the Campaign Period.
- 9. Air Selangor's decision in any matter relating to this Campaign shall be final and conclusive. Any appeal or review shall not be entertained.
- 10. Air Selangor reserves the right to vary, amend and/or change the process, prize(s) and terms and conditions of this Campaign, as well as other aspects of this Campaign throughout the Campaign Period without any prior notice.
- 11. Air Selangor, its employees and other parties involved in organising this Campaign shall not be responsible for any of the following incidents:-
  - (a) interference from parties who are not involved throughout the Campaign Period;
  - (b) any technical errors related to registration and participation; and
  - (c) any losses directly or indirectly caused by the participation of the participants in this Campaign.
- 12. Air Selangor reserves the right to cancel any registrations that are inconsistent with the process and operation of this Campaign, or in violations or attempts to violate any of the terms and conditions of this Campaign.
- 13. Air Selangor reserves the right to refuse, change or suspend any registration for this Campaign if unexpected and/or out of control circumstances occur.
- 14. By participating in this Campaign, the participant has agreed that he/she is required to hold a photography and videography session with Air Selangor, and hereby consents that Air Selangor to use the photography and videography for its promotion, advertising or any other purposes that Air Selangor deems fit. Air Selangor shall have the right to publish any photographs, videos or details of the participant in print or electronic media for promotional, advertising, publicity and announcement purposes without royalties and/or payment.

**Reminder:** The terms and conditions of this Campaign are provided in Malay and English languages. If there are any differences between the two versions, the English version shall prevail. For more information on this Campaign, you can contact Air Selangor through Air Selangor's official Facebook page.