# Frequently Asked Questions (FAQs) Air Selangor X Inside Scoop Campaign



### 1. What is Air Selangor X Inside Scoop Campaign?

Air Selangor X Inside Scoop Campaign is an initiative by Air Selangor in collaboration with Inside Scoop to promote e-biling payment. Air Selangor's consumers need to download Air Selangor mobile application and subscribe to e-Bil. e-Bil enables Air Selangor's consumers to receive their water bills through digital platforms such as via email or WhatsApp.

### 2. How long is the Air Selangor x Inside Scoop Campaign?

This Campaign starts on 26 June 2023 and ends on 31 August 2023 ("Campaign Period").

### 3. Who is eligible to participate in this Campaign?

All Air Selangor's domestic consumers (Code 10) aged 18 years old and above who is first timer to subscribe for e-Bil throughout the Campaign Period (except for employees of Air Selangor) and paid their water bill through Air Selangor mobile application.

## 4. Can Air Selangor's consumers who have subscribed to e-Bil prior to the Campaign Period participate in this Campaign?

This Campaign is only open to Air Selangor's consumers who subscribe to e-Bil during the Campaign Period.

### 5. Can an Air Selangor's consumer having multiple water accounts registered under his/her name win for each water account?

No. If an Air Selangor's consumer has more than one water account registered for e-Bil under his/her name with NRIC during the Campaign Period, then only one water account registered under his/her name with NRIC is eligible to win the voucher during the Campaign Period.

### 6. How is this Campaign registration verified?

This Campaign registration is verified by each participant's name, NRIC, registered telephone number and email with Air Selangor, and Air Selangor water supply account.

#### 7. How does a participant get the unique code voucher?

Only the winners of this Campaign will receive the unique code voucher via email one month after the Campaign Period.

### 8. What are the criteria for selecting the winners?

The winners will be chosen based on the following criteria:-

- new or existing Air Selangor mobile application users;
- new e-Bil subscribers during the Campaign Period;
- do not have any outstanding water bill payment;

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- first 10,000 Air Selangor's customers who paid their water bill through Air Selangor mobile application throughout the Campaign Period; and
- not an employee of Air Selangor.
- 9. Can I subscribe to e-Bil using other than the Air Selangor mobile application and still be eligible to take part in this Campaign?

Yes, you are eligible to join this Campaign by subscribing to e-Bil via Air Selangor mobile application, Air Selangor portal or at Air Selangor's service counters and that you paid your water bill through Air Selangor mobile application throughout the Campaign Period.

10. Where can Air Selangor's consumers know more about Air Selangor x Inside Scoop Campaign?

For more information, check out https://www.airselangor.com/airselangorxinsidescoop2023/