

1. **What is Air Selangor X Chatime Campaign 2.0?**

Air Selangor X Chatime Campaign 2.0 is a collaboration and initiative from Air Selangor and Chatime Malaysia to promote e-billing payment with Air Selangor. Air Selangor consumers need to download Air Selangor mobile application and subscribe to e-Bil. e-Bil enables Air Selangor consumers to receive their water bills through digital platforms i.e email or WhatsApp.

2. **How long is the Air Selangor x Chatime Campaign 2.0 period?**

This Campaign starts on 28 March 2023 and ends on 23 May 2023 ("**Campaign Period**").

3. **Who is eligible to participate in this Campaign?**

All Air Selangor domestic consumers under Code 10, either owners or tenants aged 18 years old and above, and 1<sup>st</sup> timer to subscribe for e-Bil throughout the Campaign Period can participate in this Campaign (except Air Selangor employees) subject always to the General Terms and Conditions.

4. **Can Air Selangor consumers who have subscribed to e-Bil participate in this Campaign?**

This Campaign only opens to Air Selangor consumers who subscribe to e-Bil throughout the Campaign Period.

5. **If Air Selangor consumers has multiple accounts, can the cash voucher be redeemed for each account?**

No. If Air Selangor consumers have more than 1 Air Selangor water account registered under his/her name and NRIC, then only 1 Air Selangor water account is eligible to win this Campaign.

6. **How is this Campaign registration verified?**

This Campaign registration is verified by each participant's name, NRIC, registered telephone number and email, and Air Selangor water bill account.

7. **If Air Selangor consumers subscribe to e-Bil before this Campaign starts, will it count as a Campaign entry?**

Air Selangor consumers who have subscribed to e-Bil before the Campaign Period is not considered as a valid Campaign entry.

8. **How does a participant get the unique code voucher?**

Only the winners of this Campaign will receive the unique code vouchers through email by the following month from Air Selangor.

9. **What are the criteria for selecting a winner?**

The winners must fulfill the following criteria:-

- new or existing Air Selangor mobile application users;
- new e-Bil subscribers throughout the Campaign Period;
- have no outstanding water bill payments;
- first 10,000 Air Selangor customers who pays water bill through Air Selangor mobile application throughout the Campaign Period; and
- not Air Selangor employees.

10. **Can I subscribe to e-Bil using other than the Air Selangor mobile application and still be eligible for this Campaign?**

You are eligible to join this Campaign only by subscribing to e-Bil through Air Selangor mobile application, website or service counters.

11. **How can Air Selangor consumers know more about Air Selangor x Chatime Campaign 2.0?**

For more information, check out [www.airselangor.com/campaign-airselangorxchatime2023](http://www.airselangor.com/campaign-airselangorxchatime2023)