

General Information on Air Selangor X Chatime Campaign

1. Air Selangor x Chatime Campaign (“Campaign”) is organised by Pengurusan Air Selangor Sdn. Bhd. (“Air Selangor”).
2. This Campaign will start on 1 November 2022 and will end on 31 December 2022 (“Campaign Period”). Any entries before 12.00am on 1 November 2022 and after 11.59pm on 31 December 2022 will not be accepted.
3. Air Selangor has the right to extend, change or postpone this Campaign without any prior notice. Unless otherwise stated, all participants shall have to abide by the terms and conditions in the event this Campaign is extended, changed or postponed for any reason whatsoever.
4. Air Selangor has the right at its sole and absolute discretion, vary, add, change, remove or amend the terms and conditions of this Campaign without any prior notice.

General Qualifications

1. This Campaign is open to all Air Selangor’s domestic consumers (Code 10) aged 18 and above who is the first (1st) timer to subscribe for e-Bil during the Campaign Period.
2. The following individuals are not eligible to join this Campaign:
 - Air Selangor’s consumers who subscribed to e-Bil before the Campaign Period.
 - Air Selangor’s employees.
 - Have outstanding water bill payments.
 - Non-mobile app users.

Conditions of participation

1. To participate, eligible participants must follow these steps:
 - **Step 1:** Download Air Selangor application.
 - **Step 2:** Subscribe to e-Bil through Air Selangor application, website or service counter.
 - **Step 3:** Make water bill payment through Air Selangor application.
2. If the participant has more than one (1) Air Selangor water account under his/her name with NRIC, then only one (1) account is eligible for this Campaign.
3. Incomplete registration and/or failure to comply with any terms and conditions of this Campaign will render the participant’s participation in this Campaign automatically void without any prior notice.

Winner Selection

1. The winner will be chosen based on the following criteria:
 - a) **Layer 1:** New e-Bil registration.
 - b) **Layer 2:** New and existing mobile app users.
 - c) **Layer 3:** Make water bill payment through Air Selangor application
 - d) **Layer 4:** No outstanding water bill payment.

Voucher Terms

1. This cash voucher can be redeemed at participating Chatime outlets in Selangor and Kuala Lumpur. Participating outlets as below:
 - a) Chatime @ KL Sentral
 - b) Chatime @ Jakel Mall
 - c) Chatime @ Avenue K (LRT)
 - d) Chatime @ Kota Damansara
 - e) Chatime @ IPC
 - f) Chatime @ UM
 - g) Chatime @ Paradigm Mall
 - h) Chatime @ SS2
 - i) Chatime @ BHP Kayu Ara
 - j) Chatime @ DA Square
 - k) Chatime @ AEON Puchong
 - l) Chatime @ BHP Melawati
 - m) Chatime @ AEON Bukit Tinggi
 - n) Chatime @ Berjaya Times Square
 - o) Chatime @ Sunway Velocity
 - p) Chatime @ Ampang Point
 - q) Chatime @ Kajang
 - r) Chatime @ Shaftsbury Cyberjaya
 - s) Chatime @ AEON Shah Alam
 - t) Chatime @ Plaza Shah Alam
 - u) Chatime @ The Mines
 - v) Chatime @ AEON Mid Valley Megamall
 - w) Chatime @ AEON Mall Sunway Pyramid
2. This cash voucher must be flashed upon redemption.
3. This cash voucher can only be redeemed once.
4. This cash voucher is not for sale and cannot be exchanged for cash.
5. This cash voucher is not valid with other promotions.
6. Chatime Malaysia reserves the right to amend this T&C without prior notice.
7. This cash voucher is valid until 30 April 2023 only.

General Terms

1. By participating in this Campaign, the participant has read and understood the terms of Air Selangor Privacy Policy ("Privacy Policy") and hereby agreed that his/her personal data shall be processed in accordance with the Privacy Policy. The Privacy Policy can be referred at <https://www.airselangor.com/privacy-notice/>
2. By participating in this Campaign, participants agree to waive any liability, loss, right to damages and any kind of claims and actions resulting from the receipt, possession, use or misuse of the prize(s), or any prize-related activities with regard to, without limitation, injury, death and property damage.
3. Prior to participating in this Campaign, the participant shall be responsible in ensuring that his/her information and details are updated and accurate through the Air Selangor website.
4. Any late entries will not be accepted. No appeals will be entertained.
5. Air Selangor is not responsible for any late or lost entries due to the usage of the internet and/or other technical issues.

6. Air Selangor is not responsible for any ineligible entries or entries made fraudulently.
7. Air Selangor reserves the right to disqualify any selected winner if there is any breach of the terms and conditions of this Campaign. Air Selangor reserves the right to cancel false entries or entries that are suspected to be false at any time throughout the Campaign Period.
8. Each participant is entitled to win one (1) Prize only throughout the Campaign Period.
9. Air Selangor's decision in any matter relating to this Campaign shall be final and conclusive. Any request for appeal or review shall not be entertained.
10. Air Selangor reserves the right to vary, amend and/or change the process, prize(s) and terms and conditions of this Campaign, as well as other aspects of this Campaign throughout the Campaign Period without any prior notice.
11. Air Selangor, its employees and other parties involved in organising this Campaign shall not be responsible for any of the following incidents:
 - (a) interference from parties who are not involved throughout the Campaign Period;
 - (b) any technical errors related to registration and participation; and
 - (c) any losses directly or indirectly caused by the participation of the participant in this Campaign.
12. Air Selangor reserves the right to cancel any registrations that are inconsistent with the process and operation of this Campaign, or in violations or attempts to violate any of the terms and conditions of this Campaign.
13. Air Selangor reserves the right to refuse, change or suspend any registration of this Campaign if unexpected and/or out of control circumstances occur.
14. By participating in this Campaign, the participant has agreed that he/she is required to hold a photography and videography session with Air Selangor; and Air Selangor reserves the right to use the outcome of such photography and videography session; and publish any photographs, videos or details of the participant in print or electronic media for promotional, advertising, publicity and announcement purposes without royalties and/or payment.

Reminder: The terms and conditions of this Campaign are provided in Malay and English languages. If there are any differences between the two versions, the English version shall prevail. For more information on this Campaign, you can contact Air Selangor through Air Selangor's official Facebook page.