## PERFORMANCE DATA (Q2 - 2022)





Number of Third-party Pollution Incidences Detected

**Resulting in Service** Disruptions: 2



**Number of Accounts** 2,566,388



Water reserve margin 10.20%



**Length of** Distribution Network 30,199 km



## **Number of Assets**

Water Treatment Plants: 34 Dams: 8 Off River Storage (ORS): 3 Hybrid Off-river Augmentation System (HORAS 600): 1



Response time by Contractor for **Pipe Burst and Pipe Leak Incidents** 



**Response Time by Contractor** 88.7% (Pipe Burst Cases) Less Than or Equal to 90 minutes (110 / 124 cases)



**Response Time by Contractor** 92.0% (Pipe Leak Cases) Less Than or Equal to 90 minutes (10,346 / 11,247 cases)



**Average Daily WTP Production** (January - June)

5,080 million litres

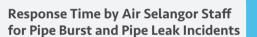


**Number of ERP Activation due to Major Disruption** 2 Time



**Number of Pipe Leak Incidences** 

85,312 cases





Response Time by Staff (Pipe Burst Cases) Less Than or Equal to 30 minutes (117 / 124 cases)

Response Time by Staff (Pipe Leak Cases) Less Than or Equal to 30 minutes (10,755 / 11,759 cases)



**Pipe Burst Index** 2022 Q1:

5.42 nos/100km/year

6.37 nos/100km/year



Non-revenue Water (NRW)

29.10% (m³)



**Number of Service Disruptions** 

Scheduled - 843 Unscheduled - 1,052



**Water Quality** Compliance









www.airselangor.com

