Air Selangor
Air Selangor
Air Selangor Mobile Application
User Guidelines

Air Selangor

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6. How to add Account (additional)
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9. Main screen – Water Information
10. How to register e-Billing
11. How to send feedback/ enquiries /complaint
12. Setting
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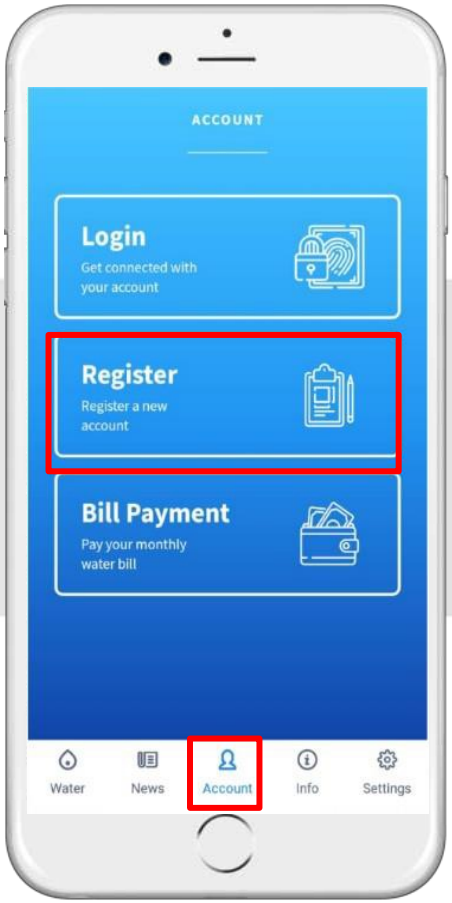
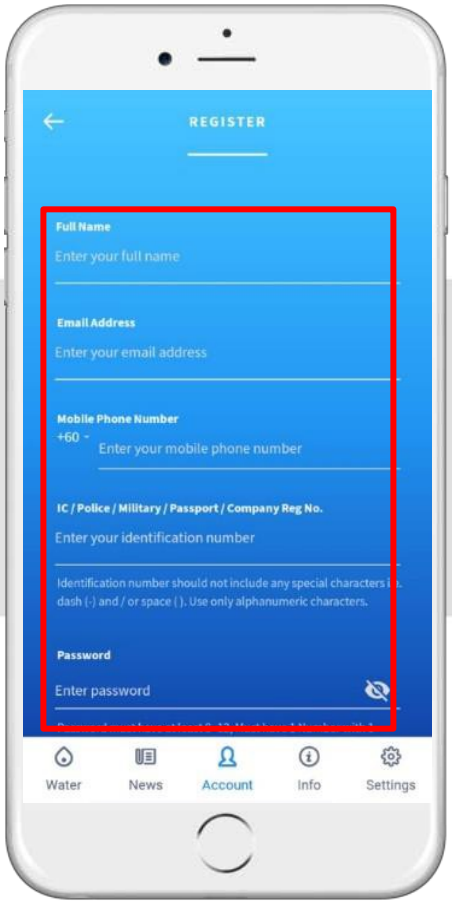
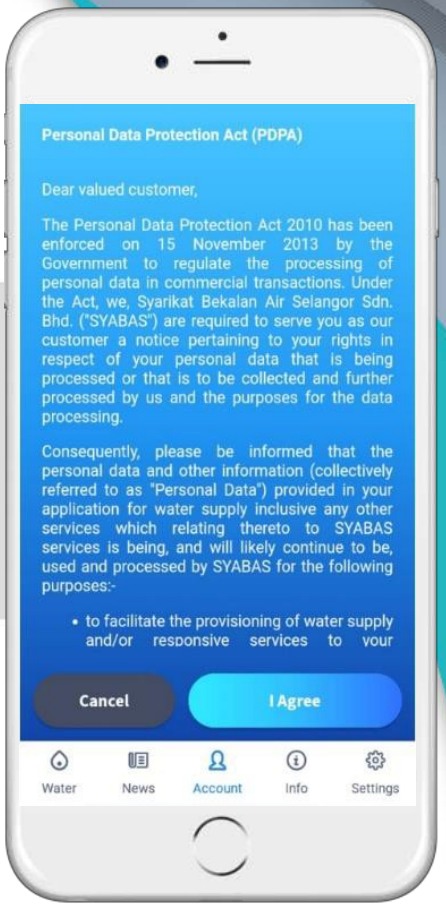
REGISTRATION



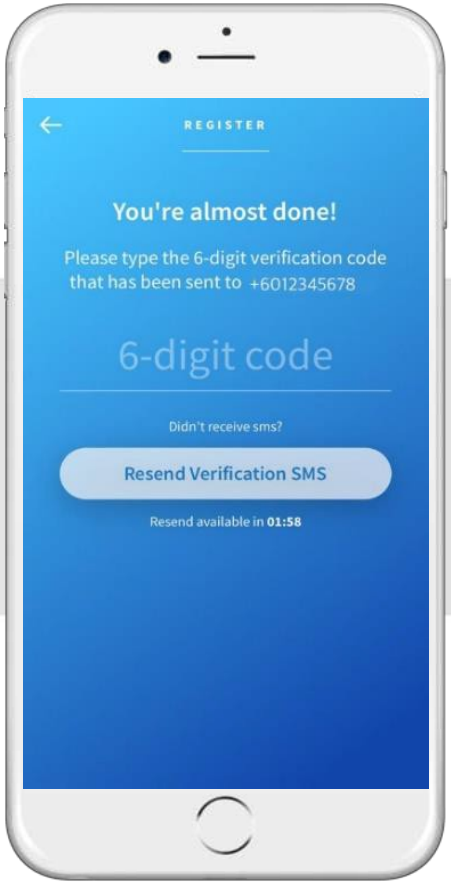
Click ‘Register’



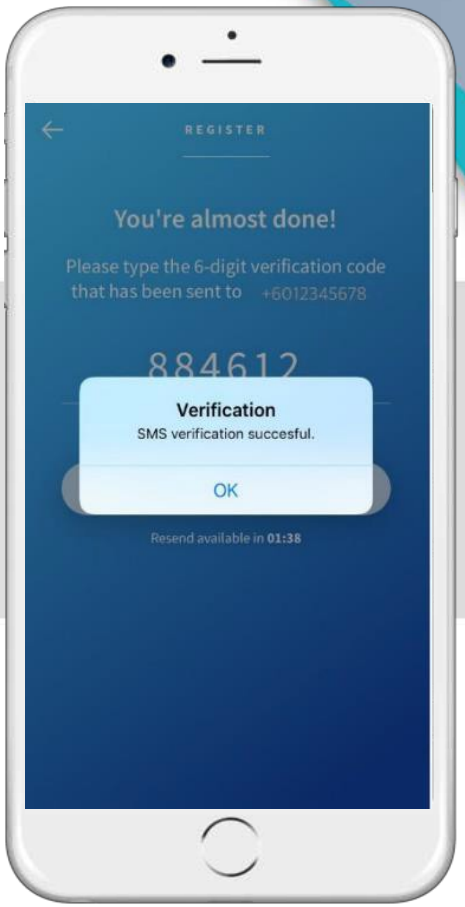
Fill in the details,
click ‘Sign Up’



Read the PDPA,
click ‘I Agree’

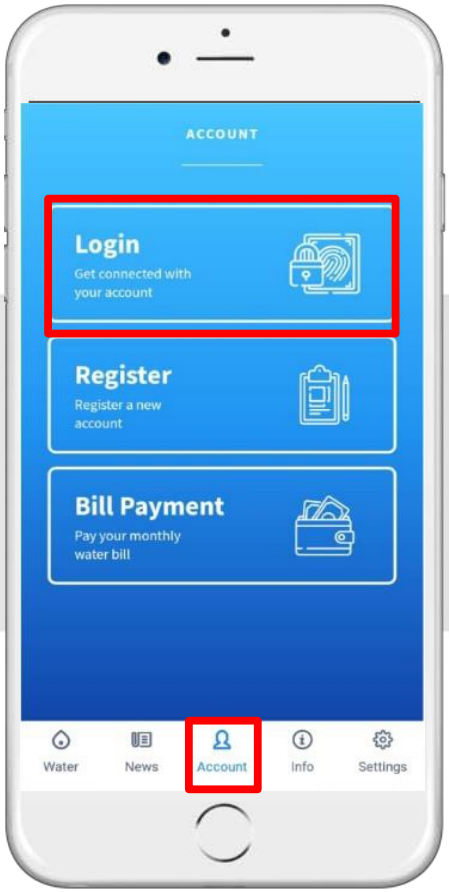


MS code will be sent directly to the registered number.
If did not receive an SMS notification after 2 minutes, click Resend Verification SMS

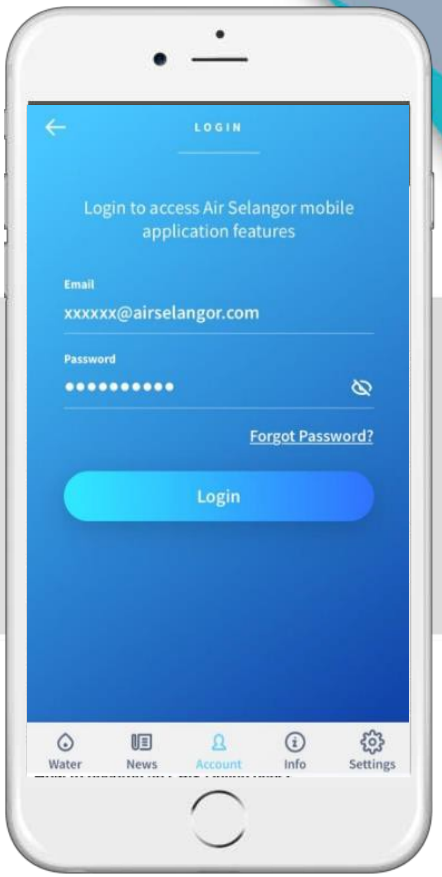


Click 'OK' for the next step

LOGIN

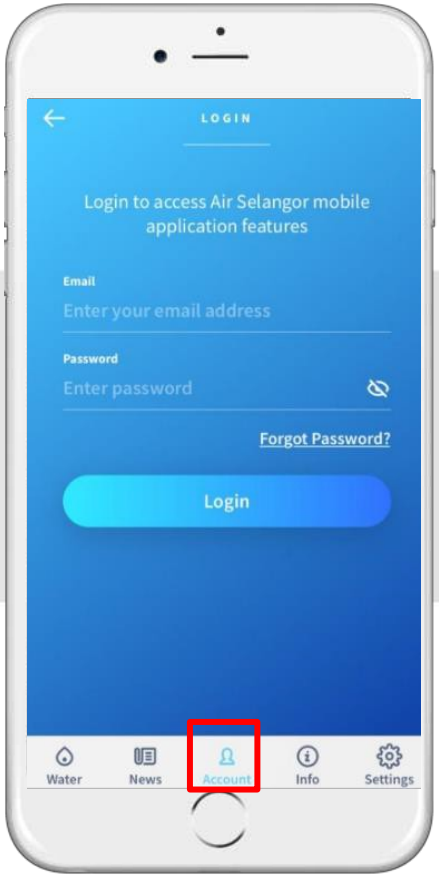


Click ‘Login’

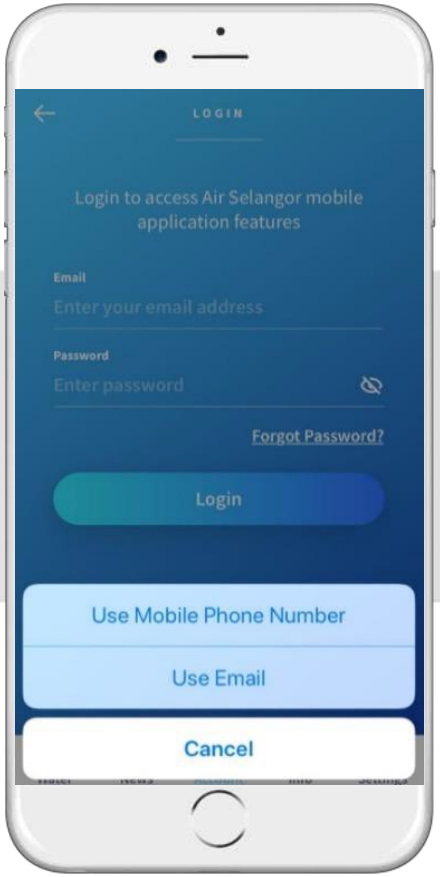


Fill in the details email & password, click ‘LOGIN’

FORGOT PASSWORD

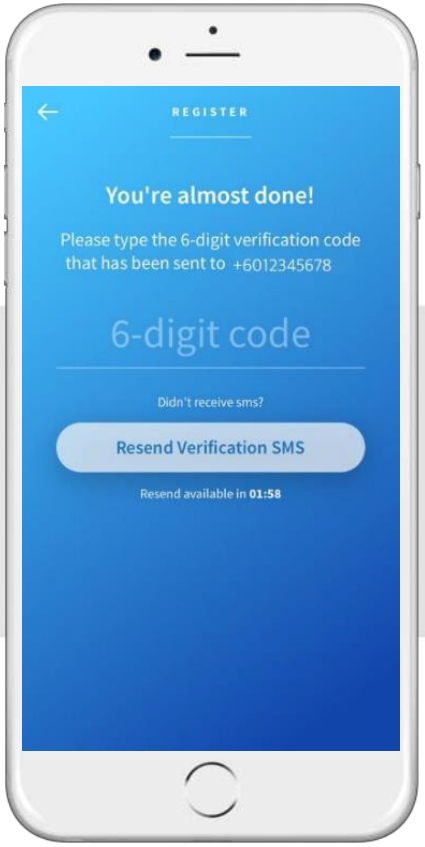


Go to ‘Login’, click ‘Forgot Password’

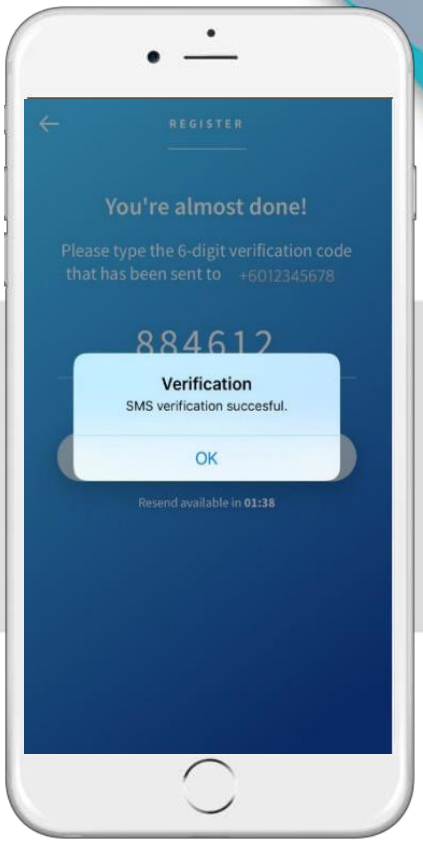


Select use Mobile Phone Number or Email

Please key in your mobile phone number

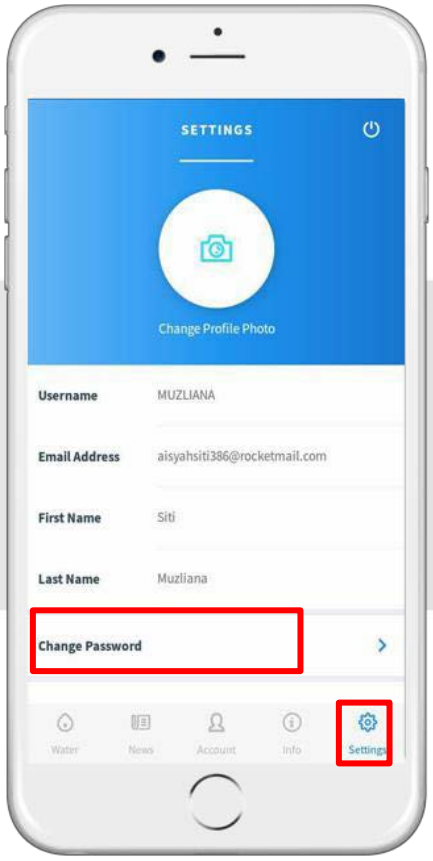


SMS code will be sent directly to the registered number. If did not receive an SMS notification after 2 minutes, click Resend Verification SMS

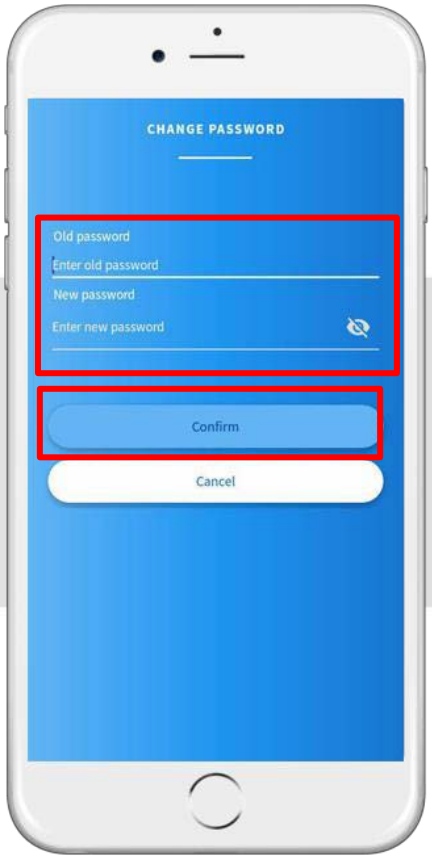


Click 'OK' for the next step

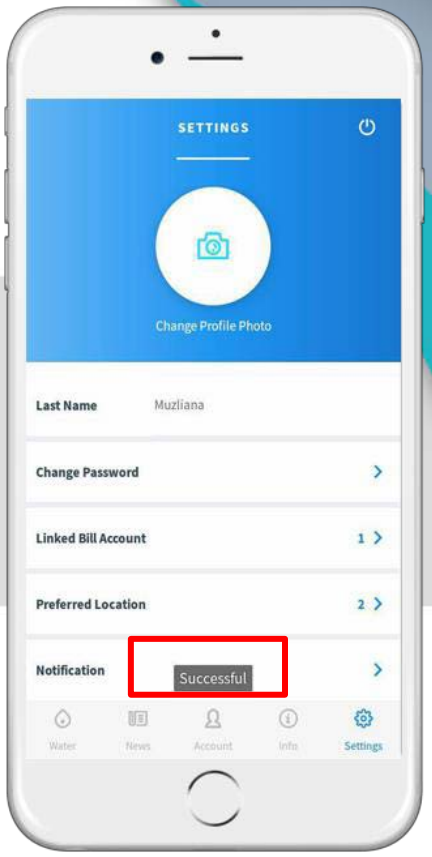
CHANGE PASSWORD



Go to Setting, click ‘Change Password’

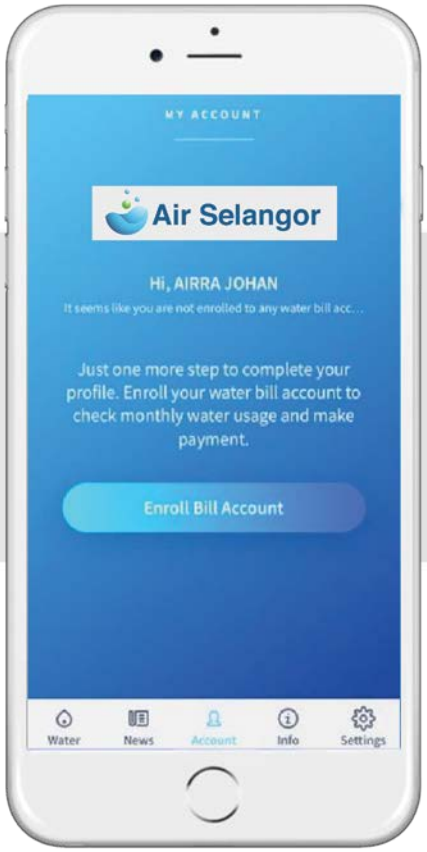


Enter old password and new password, click ‘Confirm’

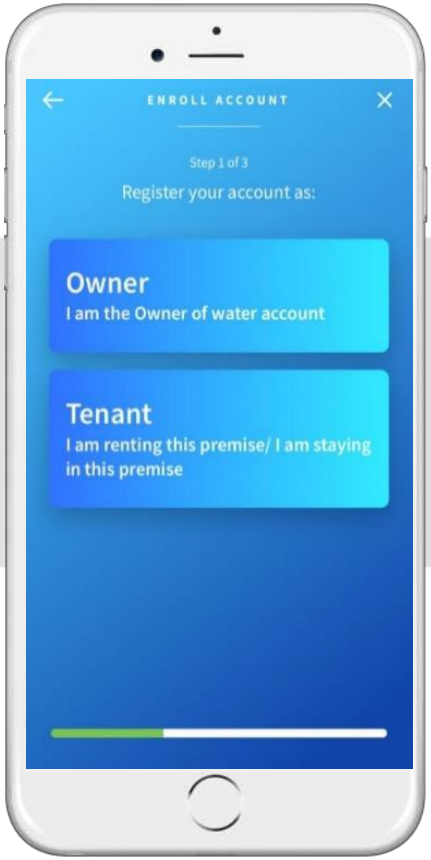


Successful change password

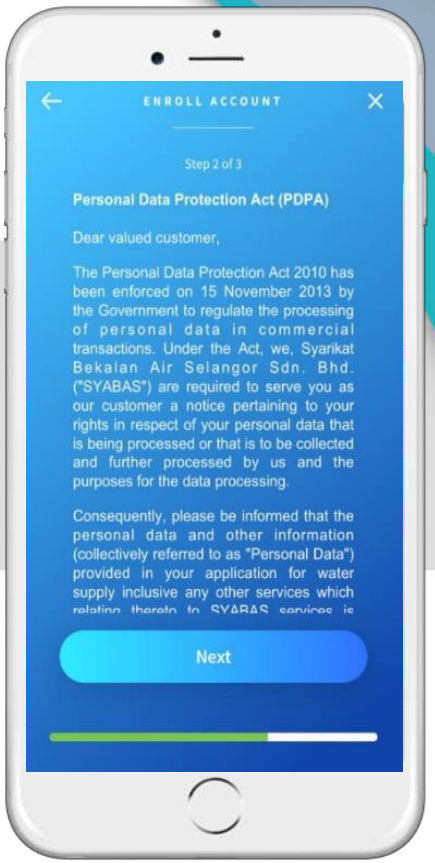
ENROL BILL ACCOUNT



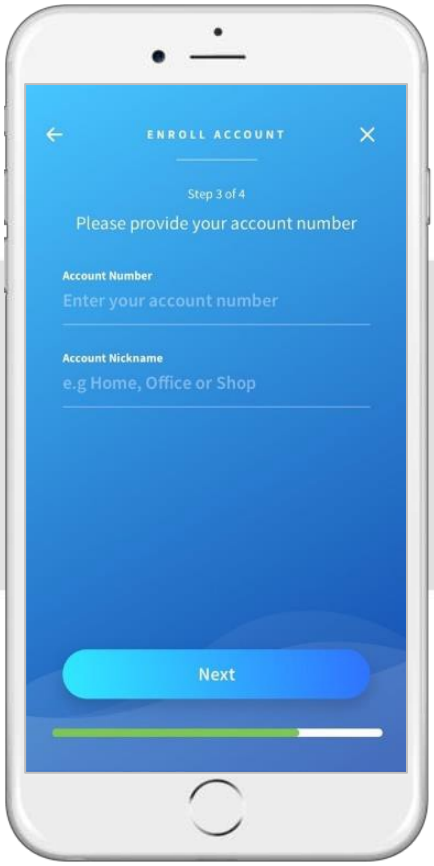
Click ‘Enroll Bill Account’



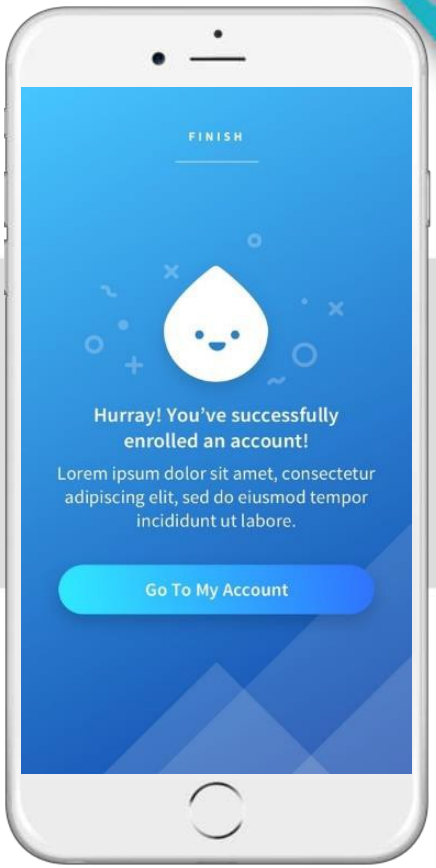
Select as ‘Owner’ or ‘Tenant’



Read the PDPA, click ‘Next’

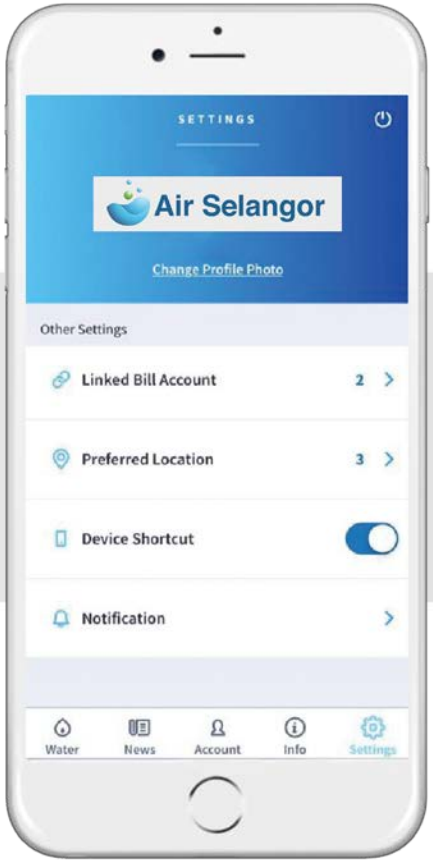


Enter ‘Account Number’ and ‘Account Nickname’

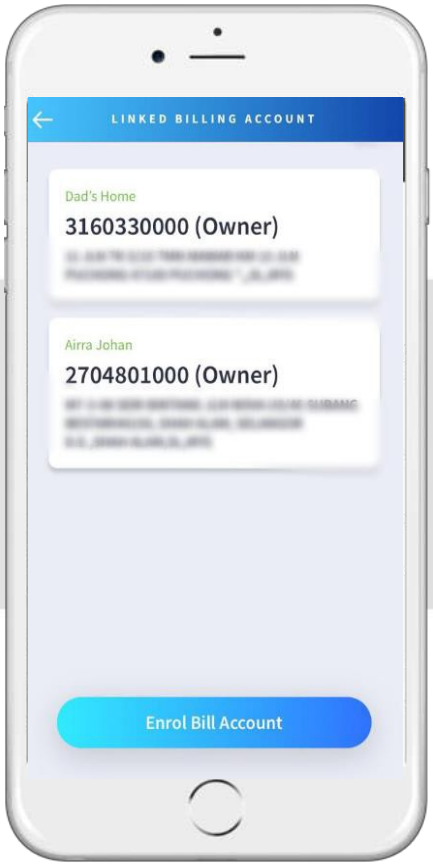


Successfully enrolled an account

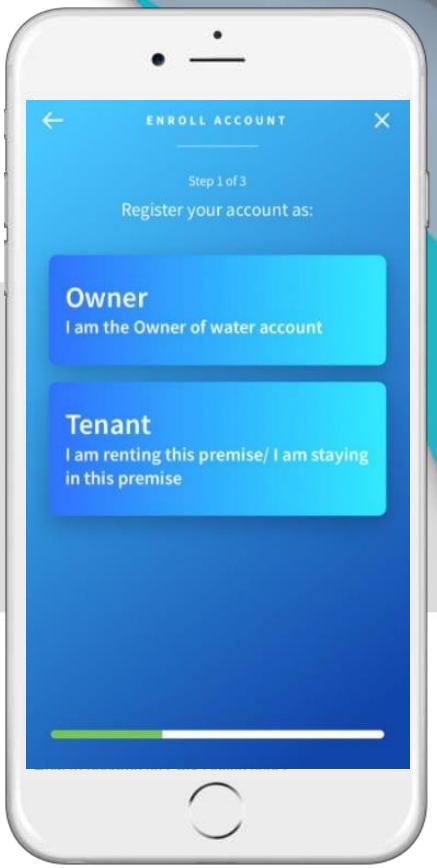
HOW TO ADD ACCOUNT (ADDITIONAL)



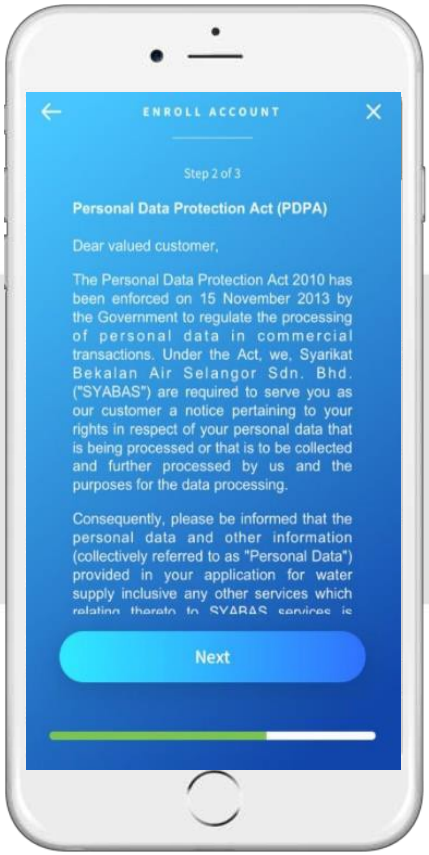
Go to Setting, click ‘Linked Bill Account’



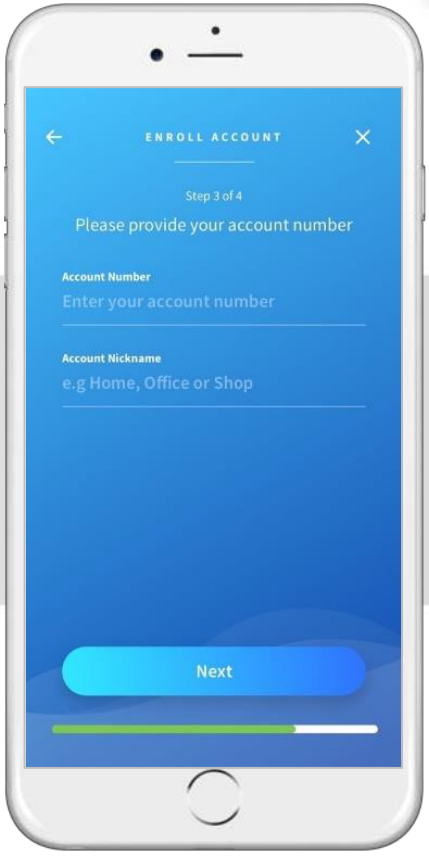
Click ‘Enroll Bill Account’



Select as ‘Owner’ or ‘Tenant’

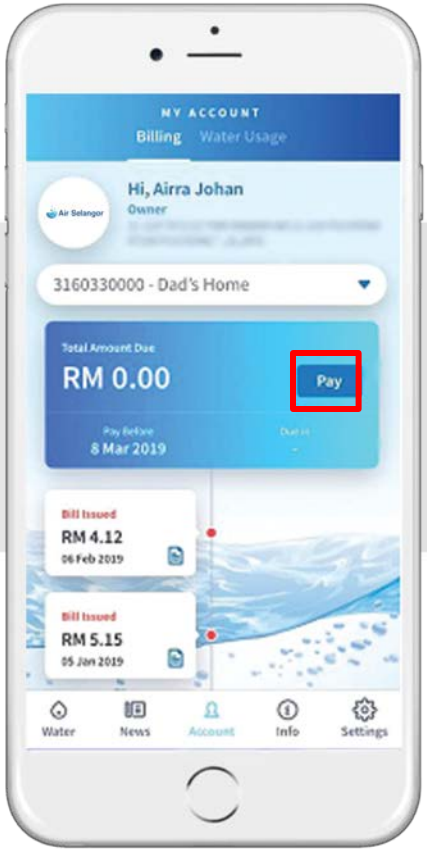


Read PDPA, click 'Next'

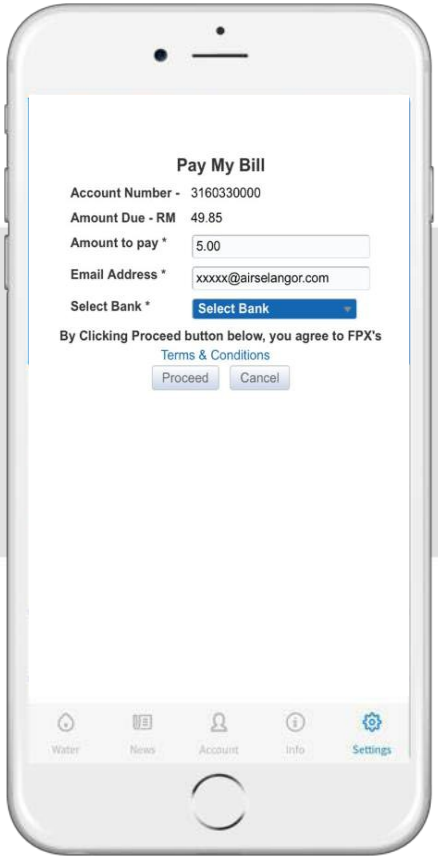


Enter 'Account Number' and

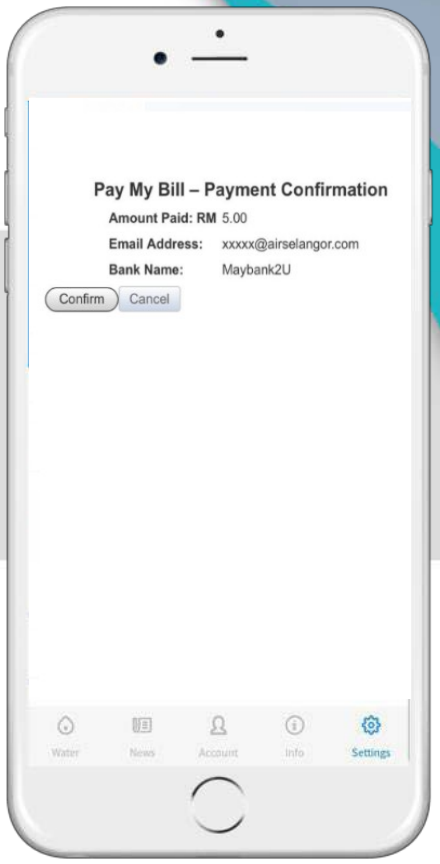
BILL PAYMENT



Click 'Pay'



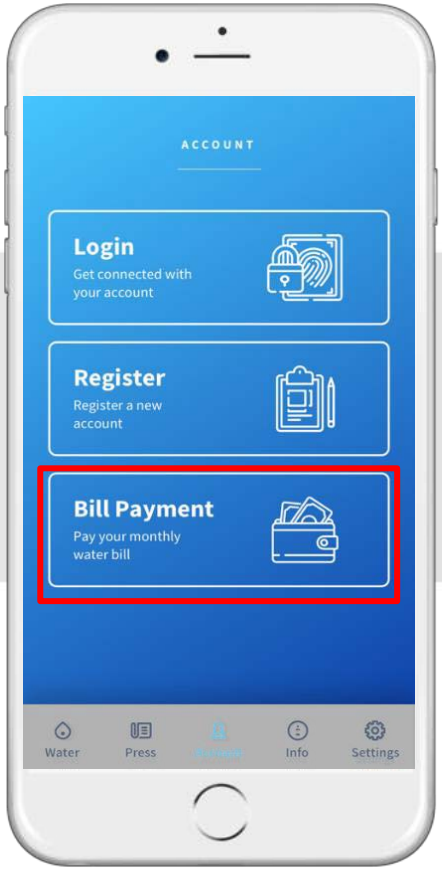
Fill in payment info:
Amount to pay: Email
Address: Select Bank:



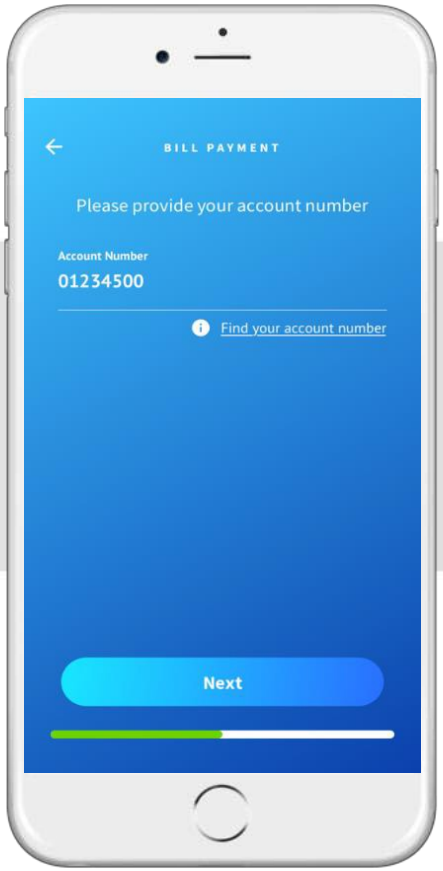
Click 'Confirm'

Direct to Online Banking

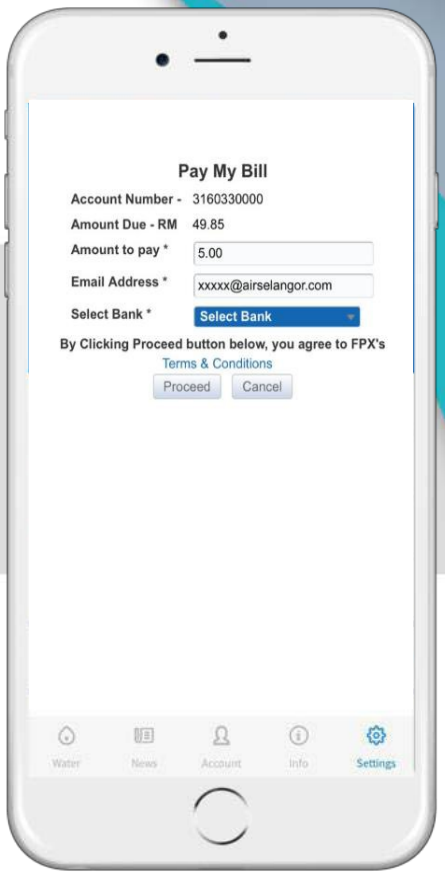
BILL PAYMENT



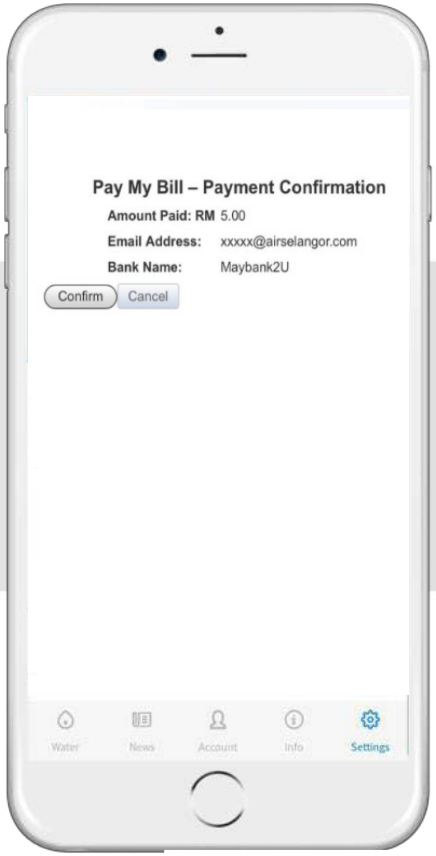
Click ‘Bill Payment’



Enter ‘Account Number’, click ‘Next’



Fill in payment info: Amount to pay: Email Address: Select Bank:



click ‘Confirm’

Direct to Online Banking

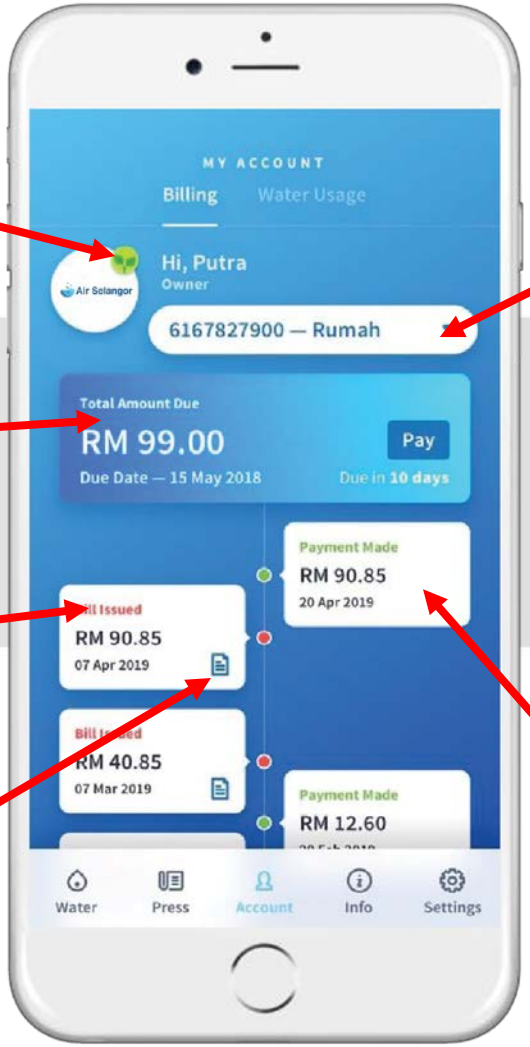
MAIN SCREEN – MY ACCOUNT

Once user has subscribed to the e- Billing, there will be green indicator on the user icon

Total Amount Due & Due Date

Bill Issued (Date & Amount)

View Bill



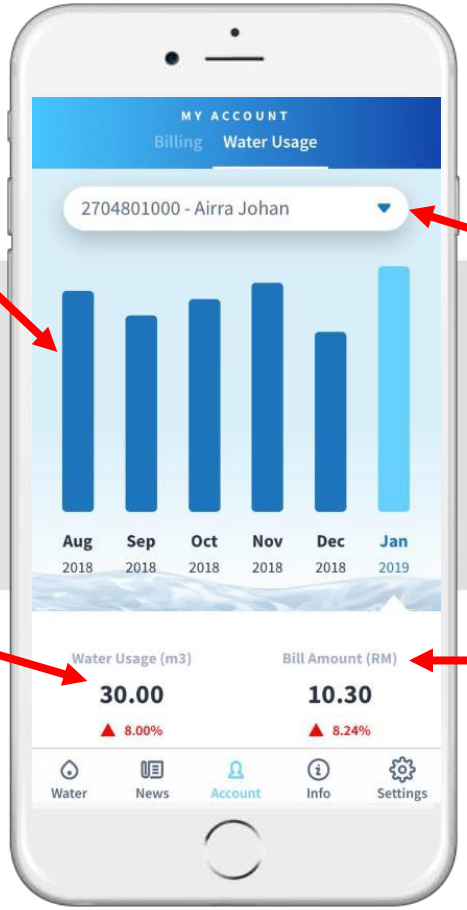
Account Number & Nickname Account

Payment Made (Date & Amount)

Air Selangor

Water Usage graph

Water Usage (m3)



Account Number & Nickname Account

Bill Amount (RM)

MAIN SCREEN – WATER INFORMATION

Preferred Location view page

Water disruption information

Title, Location & Status

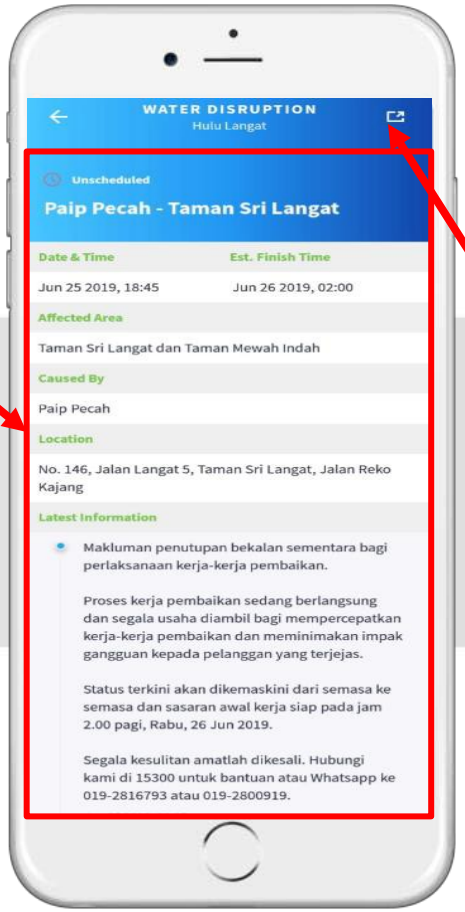
Other Location view page

Indicator for the next water information

Indicator to view full information

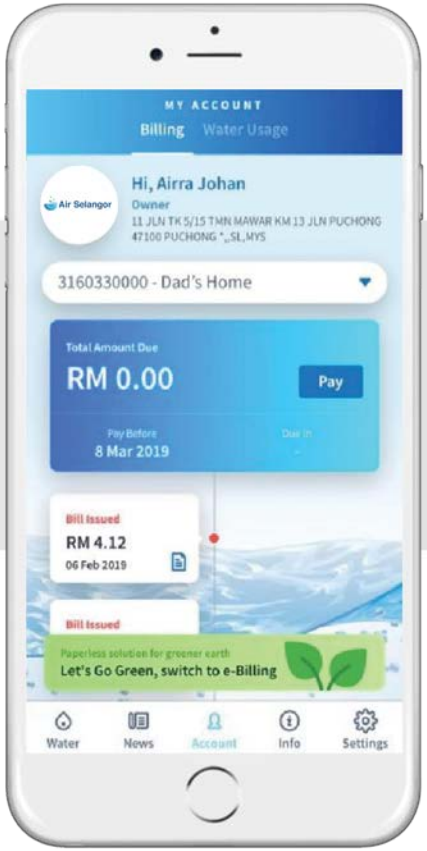
Air Selangor

Water disruption Information detail

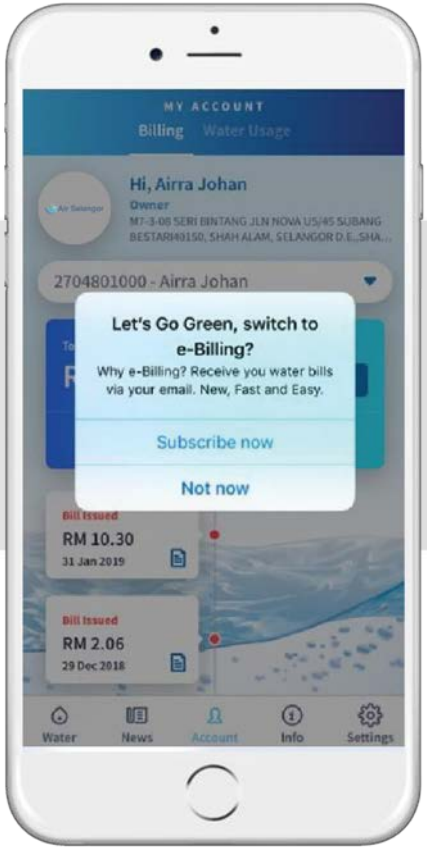


Share button

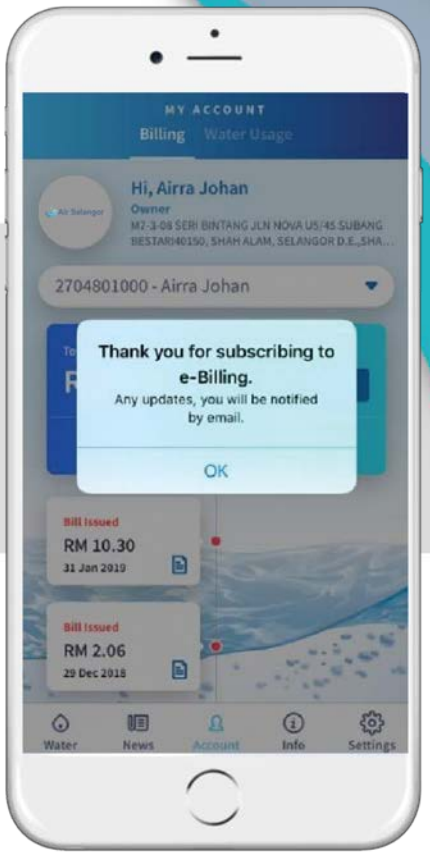
HOW TO REGISTER e-BILLING



Click on green icon 'Let's Go Green, switch to e-Billing'

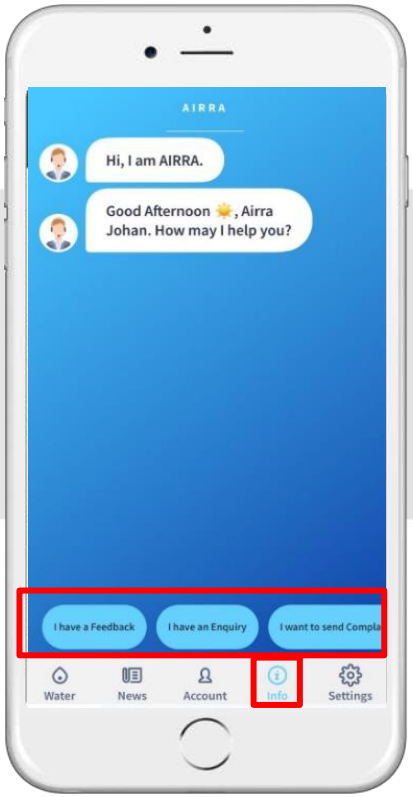


Select 'Subscribe now'

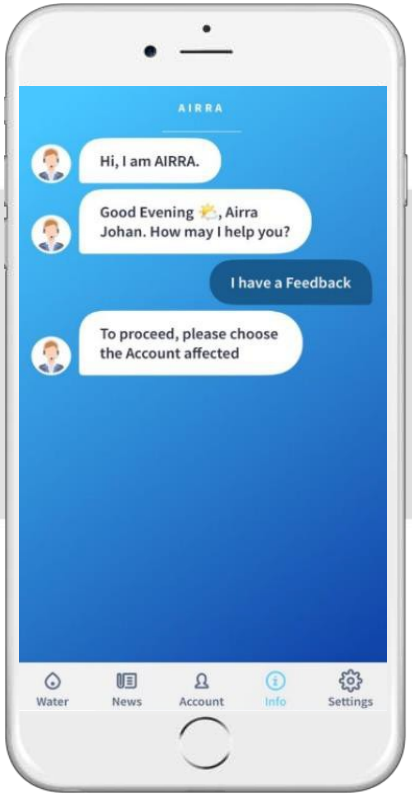


Click 'OK' and notification will be sent via email

HOW TO SEND FEEDBACK / ENQURIES / COMPLAINT



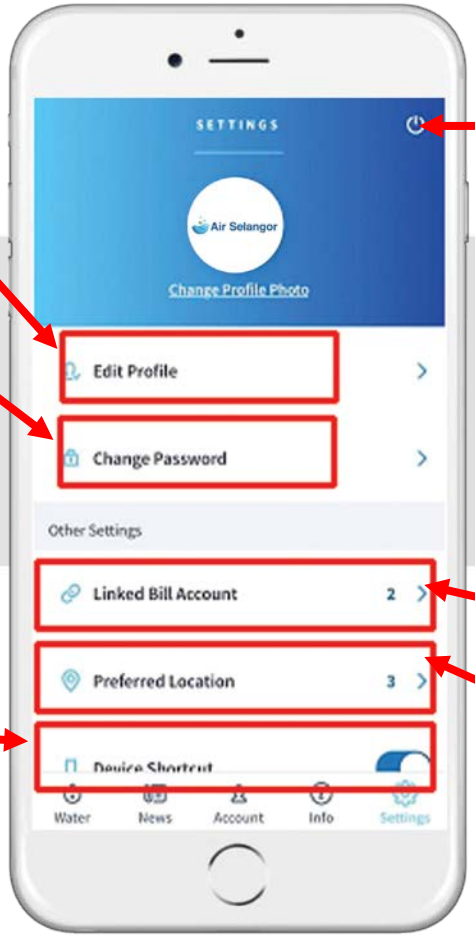
Go to ‘Info’ and choose type of ‘Feedback’ / Enquiry / Complaint



Describe the situation

Air Selangor representative will respond to your feedback or enquiry via

SETTING – MAIN SCREEN



Edit Profile

Change Password

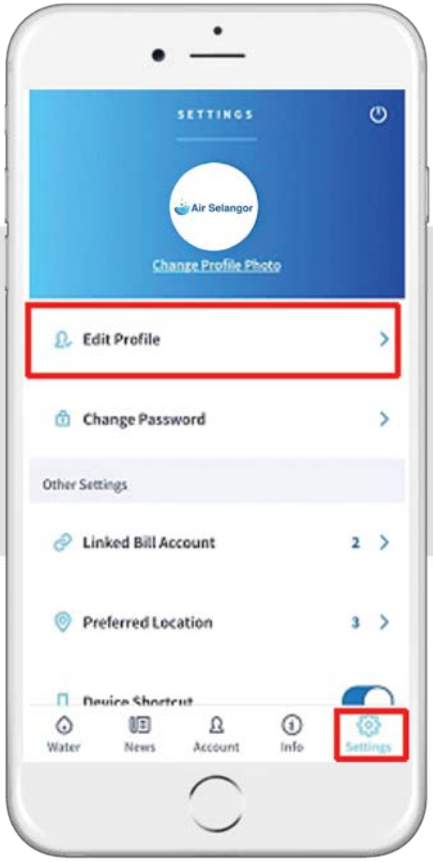
Device Shortcut

Log out button

Linked Bill Account

Setting Notification

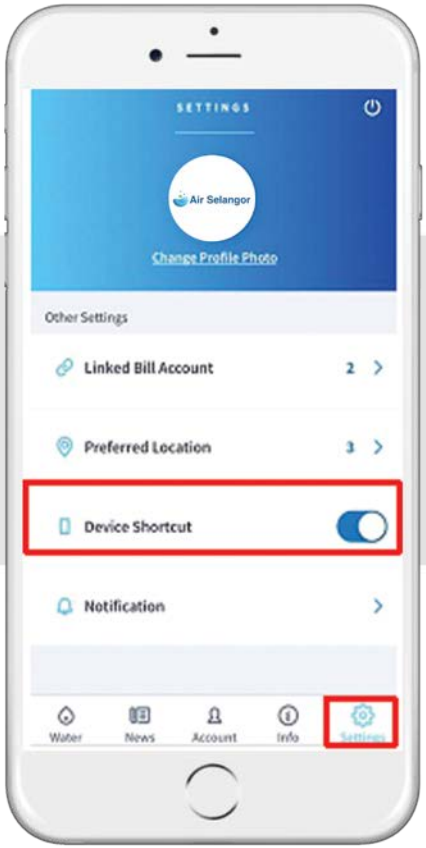
SETTING – PROFILE



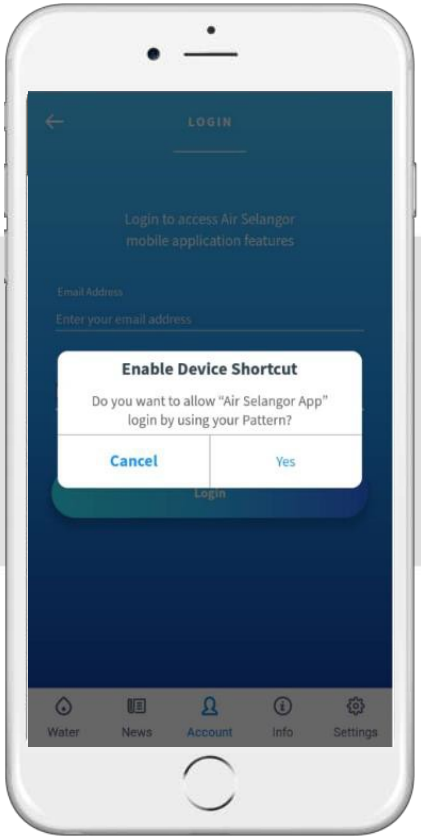
Go to ‘Setting’ and click on ‘Edit Profile’

Fill up the details and click on ‘Update’

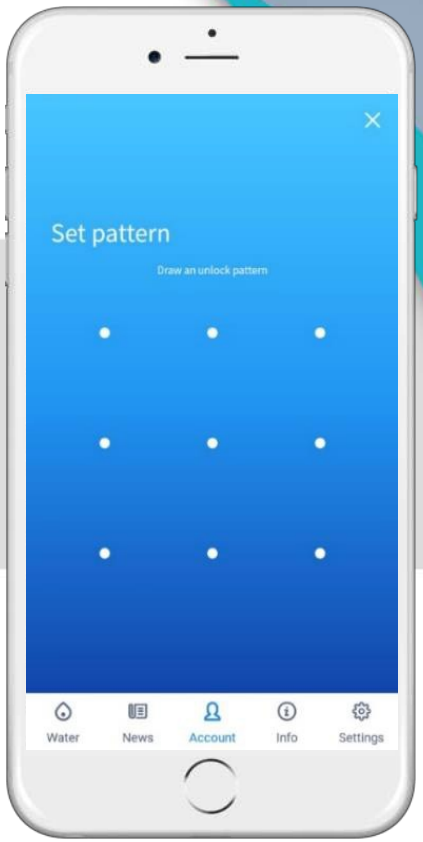
SETTING – MOBILE SHORTCUT DEVICE



Go to ‘Setting’ and click on ‘Device Shortcut’. You can disable or create mobile shortcut device



Follow the instruction, if click ‘Yes’, system will direct to the next steps



Set your pattern